

# ISO 9001:2008

## Awareness Training

### COURSE INFORMATION

QA 01 – 1

**COURSE DURATION:** 1 Day

#### TARGET AUDIENCE:

Provides an overview of the requirements of the ISO 9001:2008 Standard. The course outcome is applicable to all levels of employment and provides for a thorough basis of awareness and understanding of basic ISO requirements and applications. On completion of this course the student will have a clear appreciation of the requirements of the ISO standard as well as a better understanding of how it applies to the day to day operation in the workplace.

#### COURSE VENUE:

Courses are presented at the DQS Head Office in Randburg, DQS Port Elizabeth office as well as all major centres in South Africa.

#### ADDITIONAL INFORMATION:

The maximum number of delegates for this course is 20 with a minimum of 10

#### PRE-REQUISITE:

This is an introductory level of training into ISO 9001 and no prior knowledge of the ISO standard or management systems is required.

#### OUTCOME:

By the successful completion of this course the candidate will be able to:

- Understand the importance of ISO 9001:2008 as a Management tool.
- Identify individual responsibilities towards the requirements of the standard.
- Identify important systems documentation required by the standard.
- The interrelationships of the various elements as set out by the standard.
- Understand the importance of management responsibility towards policy.

#### CONTENTS:

- ISO 9001:2008 Standard Overview
- Introduction into ISO 9001
- Family of related Standards
- Quality Management Principles
- ISO 9001 Clauses
- Quality Management System Requirements



#### COURSE COMPOSITION:

**Theory:** 90%  
**Practical:** 10%

**PRICE:** R 1750.00 pp excl. VAT

#### Note:

*In house course prices available on request.*

